

INFORMATION SHEET FOR PASSENGERS REQUIRING SPECIAL ASSISTANCE

ATTACHMENT A

| (to be completed by the travel agent/booking office) 1. Patient's full name | |
|--|---------------|
| 2. Booking reference | |
| 3. Proposed itinerary From(Airport) To(Airport) | |
| Airline(s) Flight(s) # Class(es) | |
| Date(s) Segment(s) | |
| 4. Nature of disability | |
| 5. Stretcher needed onboard Yes No Note: All STCR cases MUST BE escorted | d |
| 6. Intended escorts Yes No | |
| Name Gender Age | |
| PNR if different Medical qualification Yes No Language spoken | $\overline{}$ |
| 7. Wheelchair needed Yes No | |
| Wheelchair categories WCHR WCHS WCHC Own wheelchair Yes | No |
| | CMP |
| 8. Ambulance needed on embarkation and disembarkation station Yes No | ,, ,, |
| Name ambulance company (embarkation station) Contact tel.# | |
| Name ambulance company (disembarkation station) Contact tel.# | <u> </u> |
| 9. Other ground arrangements needed Yes No | |
| If yes, specify | |
| Departure airport Transit airport Arrival airport | |
| 10. Special inflight arrangements needed Yes No | |
| Oxygen Yes No If yes, specify | |
| Special equipment (respirator, incubator, etc) Yes No If yes, specify | |
| Emotional support animal Yes No If yes, specify | |
| Special meal Yes No If yes, specify | |
| Special seating Yes No | |
| 11. Frequent traveler medical card (FREMEC) Yes No | |
| | |



INFORMATION SHEET FOR PASSENGERS REQUIRING MEDICAL CLEARANCE

ATTACHMENT B - PART ONE

| Date of birth | / / | Gender | | Height | | Weight | |
|---------------------------------|--|------------------------|----------------|------------------|--------------------|--------------|--------|
| Diagnosis (incluspecific as pos | iding date of onset of curre sible | ent illness, episode o | accident an | d treatment, | specify if contag | gious). Be a | as |
| ! -! | ////// | | | | | | |
| | <pre>any recent and/or re oms and severity (incl</pre> | | | | : | | |
| Current sympt | onis and severity (inci | ude most resent pui | se, respirator | y rate, and b | ood pressure ii a | avaliable) | |
| | 30% reduction in the edical condition? (Calc) above sea level) | | | | to a mountain e | | |
| Additional clin | ical information | | | | | | |
| a) Anemia | | Yes | No | f yes, give re | ecent result in gr | ams of haer | moglob |
| b) Psychiatric (| or seizure disorder | Yes | No | If yes, comp | olete Part 2 | | |
| c) Cardiac con | dition | Yes | No | If yes, comp | olete Part 2 | | |
| d) Normal blad | lder control | Yes | No | If no, give n | node of controle | | |
| e) Normal bow | el control | Yes | No | If no, give n | node of controle | | |
| f) Respiratory | condition | Yes | No | If yes, comp | olete Part 2 | | |
| g) Does the pa | tient use oxygen at h | ome? Yes | No | If yes, speci | fy how much | | |
| h) Oxygen nee | ded in flight? | Yes | No | If yes, spec | ify | | |
| Escort | | | | | | | |
| a) Is the patien | nt fit to travel unaccor | mpanied? 🔲 Y | es \[\] | lo | | | |
| b) If no, would | d a meet-and-assistan | | irline to emb | | nbark) be suffi | cient? | |
| c) If no, will the | e patient have a priva | □ | | s/her need Io | ds on-board? | | |
| d) If yes, who s | should escort the pass | senger? De | octor N | urse O | ther | | |
| e) If other, is th | ne escort fully capable | | | needs? No | | | |



Phone number

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| 7. | Mobility | |
|-----|---|--|
| | a) Able to walk without assistance? | Yes No |
| | b) Wheelchair required for boarding to aircraft? | Yes No |
| | c) Can the patient sit upright in a normal aircraft | seat? Yes No |
| | | (if the answer is NO a stretcher will be required) |
| 8. | Medication list (use generic names and dosage) | |
| 9. | Other medical information | |
| | | |
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| | | |
| | | |
| | | |
| | | |
| 10. | Prognosis for the trip | Good Poor |
| Ph | ysician name | Date / / |
| Ad | dress/Hospital | |
| | | |

Email address



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ATTACHMENT B - PART TWO (to be completed or obtained from the attending physician)

| 1. | Cardiac condition | Yes No |
|----|---|---|
| | a) Angina | Yes No Date of episode / / |
| | • Is the condition is stable? | Yes No |
| | • Functional class of the patient? | ? No symptoms Angina on heavy exertion |
| | | Angina on light exertion Angina at rest |
| | • Can the patient walk 50 metres | es at a normal pace or climb 10-12 stairs without symptoms? |
| | | Yes No |
| | b) Myocardial infarction | Yes No Date / / |
| | • Complications? | Yes No If yes, give details |
| | • Test done? | Yes No If yes, what was the result? |
| | • Can the patient walk 50 metres | es at normal pace or climb 10-12 stairs without symptoms? |
| | | Yes No |
| | c) Cardiac failure | Yes No Date of episode / / |
| | Is the patient controlled with m | medication? Yes No |
| | • Functional class of the patient | No symptoms |
| | | Shortness of breath on heavy exertion |
| | | Shortness of breath on light exertio |
| | | Shortness of breath at rest |
| 2. | Pulmonary condition | Yes No |
| | a) Recent arterial gases? | Yes No Date of episode / / |
| | If yes on Room air | Oxygen If on oxygen, specify |
| | Results, pCO ₂ pO ₂ | If no, saturation by pulse oximeter |
| | b) Does the patient retain CO2? | Yes No |
| | c) Has his/her condition deteriorated | ed recently? Yes No |
| | d) Can the patient walk 50 meters at | t a normal pace or climb 10 -12 stairs without symptoms? |
| | | Yes No |
| | e) Has the patient ever taken a comm | mercial aircraft in these same conditions? |
| | | Yes No |
| | If yes, date / / Did | d the patient have any problems? |

Note: Cabin crew are not authorized to give special assistance (e.g. lifting, feeding, help with the use of toilets) to particular passengers, to the detriment of their service to other passengers. Additionally, they are trained only in first aid.

Important: Fees, if any, relevant to the provision of the above information and for carrier-provided special equipment are to be paid by the passenger concerned.



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| 3. | Psyc | chiatric conditions | Yes No |
|----|--------|--|---|
| | a) | Is there a possibility that the patier | nt will become agitated during a flight? |
| | | | Yes No |
| | b) | Has he/she taken a commercial flig | ght before? |
| | | | Yes No |
| l. | f yes, | date of travel / / | Did the patient travel Alone Escorted? |
| 4. | Seiz | ure | Yes No |
| | a) | What type of seizures? | |
| | b) | Frequency of the seizures | |
| | c) | Date of the last seizure | 1 1 |
| | d) | Are the seizures controlled by med | dication? |
| | | | Yes No |
| 5. | | l confirm that I have received perm | nission from my patient to communicate this information |
| | Phys | sician signature | Date / / |