

Mr Yevhenii Dykhne,
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Ukraine

**SWISSPORT INTERNATIONAL LTD. STATION
GENEVA**

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Geneva Airport, January 20th 2020

Dear Mr Yevhenii Dykhne,

I wish to thank you for your letter which our Commercial Manager received following the tragic events of 8th January.

It was with deep regret that I learnt of the tragic incident which befell PS752 and our thoughts went out to the families of the passengers and to those of the UIA personnel who lost their lives.

Please rest assured that you have our full and ongoing support to provide the very best ground handling experience to your passengers. We shall brief our handling personnel and the managerial staff on your statement and we shall immediately address a reminder to our staff of the UIA regulations and procedures.

Once again, you have the full support of Swissport Geneva in these trying times. We shall show patience and understanding to your passengers and help them to feel reassured through the genuine concern and attention which we display.

Please do not hesitate to contact me directly if there is anything further we can do to support Ukraine International Airlines in Geneva.

With my sincerest regards,



Antoine Gervais
SVP & CEO, Swissport Geneva